QUALITY ACTION PLAN SURVEY PROCESS



PROCESS 2.6

Approved by PAC: 2015 Last Amended: May 2025 Next Review: May 2028

RELATED POLICY

Accreditation Policy 1.1

PURPOSE

The following documentation outlines the 2-stage process for a Quality Action Plan (QAP). The aim of these surveys is to monitor progress of the conditions and quality improvement recommendations of a full survey (initial accreditation or reaccreditation).

SCOPE

Following a full survey 2 QAPs are required for every accredited prevocational (PGY1 & PGY2) training provider regardless of their status as a primary allocation or secondment. The first QAP occurs 6 to 8 months after the full survey. The second QAP survey occurs 18 months after the full survey. These surveys are paper based unless a visit is deemed necessary by the survey team. At the second QAP survey the prevocational training provider must indicate any term which has not been used by prevocational (PGY1 & PGY2) doctors for a period of 6 months or greater since the last survey and whether they wish this term to remain accredited. Accreditation of an individual term will be deemed to have lapsed if a prevocational doctor has not been placed in that term for a period of greater than 2 years since the accreditation was granted.

For a new or offsite term a QAP may be required 6 months after a prevocational doctor placement has occurred with term evaluations required after 12 months from the date of the accreditation survey. After this time the new/offsite term becomes part of the survey cycle for the primary allocation centre.

PROCESS DESCRIPTION

This process should take no longer than 4 months from receipt of the QAP and supporting documents by the accrediting authority.

- 1. Prevocational training provider is notified by the accreditation staff of the need for a QAP and is provided with the required submission template.
- 2. The prevocational training provider provides their QAP and supporting documentation to the accrediting authority by the required date.
- 3. Accreditation staff organise a review of the QAP where possible by the previous full survey team leader and one additional surveyor along with a prevocational doctor (where possible).



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- 4. Following review of the QAP surveyors write the report according to the report writing process and either:
 - a. endorse the quality action plan, or
 - b. request clarification and/or additional information.
- 5. Once the surveyors are satisfied with the report, the survey team leader presents it to the PAC.
- 6. Where the surveyors remain dissatisfied with the information provided by the prevocational training provider, a follow up visit is implemented according to the requirements of the PAC.
- 7. The PAC either:
 - a. Approves the report and informs the prevocational training provider, NTBMBA and NT Health

Or

b. Requires further information from the survey team leader and/or prevocational training provider

Or

- c. Does not endorse the report and requires/recommends a re-survey.
- 8. The prevocational training provider's manager, NTBMBA and NT Health are informed of the decision.

SUPPORTING DOCUMENTATION

- 1. Accreditation Policy 1.1
- 2. Full Survey Process 2.3
- 3. Accreditation Step by Step Guide 4.1

PERFORMANCE MEASURES/KPI

- 1. 100% of QAPs are managed according to this process
- 2. Feedback from prevocational education and training provider
- 3. Feedback from Prevocational Accreditation Committee

Process contact officer: Quality Assurance Officer